

**GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA**

UNSTARRED QUESTION NO:2989

ANSWERED ON:10.08.2001

CONSUMER COURTS

HARIBHAI PARTHIBHAI CHAUDHARY;SRIKANTA DATTA NARASIMHARAJA WADIYAR

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

- (a) the State-wise number of consumer cases pending for disposal before various courts/Forum;
- (b) the State-wise number of cases disposed of during the last two years till date; and
- (c) the time by which remaining cases are likely to be disposed of?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SHRI V. SREENIVASA PRASAD)

(a) & (b): According to the information provided by the National Commission, the state-wise number of cases disposed off and pending in the consumer courts since inception is given in the Annexure.

(c) : Since, institution of complaints and their disposal by the consumer courts is a continuous process, it is not possible to predict any definite time-frame for disposal of cases. However, among others, the following steps have been taken to facilitate the quicker disposal of cases:-

i) To strengthen the infrastructure of the consumer courts, the Central Government has provided a One-Time-Grant of Rs. 61.80 crores to the States/UTs.

ii) Monitoring of working of consumer courts through National Commission.

iii) States and Union Territories have been requested to take prompt steps to fill up the vacant posts of Presidents/Members of the consumer forums.

iv) States and UT Governments are requested from time to time to take steps for ensuring the smooth functioning and monitoring of the consumer forums.

ANNEXURE

ANNEXURE REFERRED TO IN PART (A) & (B) OF REPLY TO LOK SABHA UNSTARRED QUESTION NO. 2989 FOR 10/8/2001.

STATEMENT OF CASES DISPOSED OF AND PENDING IN CONSUMER COURTS

States / UTs Cases disposed of Cases pending As on
since inception

Andhra Pradesh	119009	17765	31.05.2001
Arunachal Pradesh	173	35	31.03.2000
Assam	6916	1701	30.09.2000
Bihar	38171	20587	30.09.2000
Goa	4265	897	30.06.2001
Gujarat	50632	22647	30.09.2000
Haryana	80456	26522	30.06.2001
Himachal Pradesh	22794	6019	31.03.2001
Jammu & Kashmir	10857	2811	31.03.1999
Karnataka	64486	8569	30.06.2001
Kerala	122576	7836	30.06.2001
Madhya Pradesh	72894	10586	31.03.2001
Maharashtra	88049	28337	31.12.1999
Manipur	815	50	31.05.2000
Meghalaya	259	67	30.06.1999
Mizoram	935	215	31.03.2001

Nagaland	36	64	31.03.2000
Orissa	36479	10129	30.09.2000
Punjab	51580	7821	30.06.2001
Rajasthan	145150	28030	31.03.2001
Sikkim	122	9	30.06.2001
Tamil Nadu	62799	9547	30.06.2001
Tripura	981	389	30.09.2000
Uttar Pradesh	183682	89076	31.03.2000
West Bengal	41764	6608	31.03.2000
A&N Islands	210	33	31.03.2000
Chandigarh	18375	3514	30.06.2001
D & N Haveli	23	10	31.12.1999
Daman & Diu	37	30	30.09.2000
Delhi	74699	26349	31.03.2000
Lakshadweep	44	4	30.06.2001
Pondicherry	2314	82	30.06.2001